IT performance improvement

Get more out of your IT investment

Underperforming technology hurts your business. IT problems are a drain on your organization, distracting your IT staff, consuming resources and damaging stakeholder confidence. But even when everything seemingly works, your organization may still be hampered by unnecessary IT complexities, inefficiencies and unseen risk.

Wipfli helps you resolve IT challenges and take better advantage of your IT resources. We become a natural extension of your team, bringing the people, processes and technology that support your organization's strategic priorities.

Wipfli's clients consider us their trusted IT partner for experienced guidance, reliability, productivity and savings.

Organizations that leverage our performance improvement packages see the following benefits:

- Technology that operates more consistently and reliably
- Increased staff productivity and satisfaction
- More flexibility in when and how your employees are able to work
- Reduced stress and concern over the technology function

Reliable IT at a controlled cost

Wipfli's IT performance improvement services are built as fixed-fee packages, priced at an affordable level for small and mid-sized organizations. You gain access to a team of technology specialists with diverse skillsets when you need them.

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Proactive performance

Wipfli's IT performance improvement services not only resolve IT problems, we also actively work to prevent them. As your trusted IT partner, we'll assess and maintain your technology so you can get more out of your IT investment.

Technical support

We're there when you need us. Wipfli assists with service-related incidents via phone, web or email. Our skilled IT staff handle networking and solution issues at a set monthly rate. Service tiers include standard business-hour support, 24/7 emergency support, help desk portal and incident tracking.

Monitoring and remediation

Catch problems before they impact your business. Wipfli provides proactive monitoring of critical processes and resources so we can mitigate potential issues before they occur. Remote monitoring systems allow us to push out the latest security patches, apply changes to your network and ensure your backup systems are performing as intended.
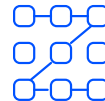
Advisory and IT roadmap

Optimize your IT strategy. Together we'll review your current IT environment, clarify the future state and then outline a plan to enhance your digital operations. We take a holistic view of your network and recommend solutions to manage costs, increase productivity and ensure your systems meet best practices and regulations.

Resource tracking

Wipfli will track your IT resources and optimize them for peak efficiency. We assist with asset lifecycles, software licenses, mobile devices, service contracts and other critical asset coordination.

Let's get started

Contact Wipfli to learn more about our predictable, fixed-fee support IT performance improvement services.

wipfli.com/technology